

TERMS & CONDITIONS

At Spira of Sweden, SE5566620356, you can buy top quality Swedish-designed products. We aim to always provide professional and high quality service to our customers. These terms of purchase and delivery apply to all purchases and orders made at www.spiraofsweden.se

DELIVERY TIME

The expected delivery time will be 2-5 working days from our warehouse. We use UPS and DHL as delivery partners.

PAYMENTS

We offer payment via PayPal. You can choose to pay either with your PayPal account or with credit card that is connected to your PayPal account.

FREIGHT COST

The shipping price depends on where you live. The cost will automatic be added in your order.

TAXES & DUTIES

EUROPEAN UNION (EU)

If your country is part of the European Union, price includes Swedish VAT 25%. We use delivery term DDP (Delivery Duty Paid) to all countries within the European Union. This means that taxes and duties are included in the prices at checkout.

CONTRIES OUTSIDE THE EUROPEAN UNION (EU)

Orders to countries outside the EU may be subject to VAT, import duties and/or taxes, which are charged once your package reaches your country. For these countries we use delivery term DDU (Delivery Duty Unpaid) That means that the price that is displayed at checkout is exclusive of all taxes and duties as well as Swedish VAT. We are unable to advise the exact amount of Duties and Taxes your parcel will incur as these charges are imposed directly by your local Customs. If you are unsure of the charges, please contact your local Customs office.

RETURNS

If you would like to return your purchase, you can send it back within 14 days after delivery. Make sure that products are not used and that you can send them back to us in original package. Once we have received items, we will refund the cost of the items to the original purchaser's credit card. We will not refund any customs duties and taxes on order shipped outside of the EU. Please note that fabric by the meter cannot be returned or exchanged. You can only return products that has been purchased and paid for through our webshop Spira of Sweden. You as customer are responsible for any postal charge of your return so you can select a postal service of your choice.

RECLAMATION/ FAULTY ITEM

In case of receiving an inaccurate delivered product or damaged items please contact our customer service as soon as possible within the 14 days. Replacement or refund of a defective product will be sent free of charge. Before you send your items back to us you must send us an e-mail to spira@spiraofsweden.se and we will give you further instructions.

Please send the package to:

Spira of Sweden
Bryggaregatan 8
503 38 BORAS
SWEDEN